

Customer Feedback Form

Thank you for taking the time to provide customer feedback:

1. Have you completed a course using eClassroom? **Yes / No**

2. If yes, which course have you most recently completed?

Course name: _____ **OR Course #:** _____

3. Please score this course below using the following scale: **1 = Low: 5 = High**

Content:	1	2	3	4	5
Presenter:	1	2	3	4	5
Audio:	1	2	3	4	5
Visual / Graphics:	1	2	3	4	5
Value:	1	2	3	4	5
Overall Satisfaction:	1	2	3	4	5

4. Will you do another eClassroom.com.au course? **Yes / No**

If no, why not: _____

5 What new topics or presenters would you like to see on eClassroom.com.au?

1. _____
2. _____